

Dear Customer,

For faster action on your requests, did you know that you can open a support case yourself in the Customer Portal <https://customers.unit4.com/portal/>? Under Product Support page, you can select the Functional Area “Application” or “Technical” and the case will be routed to the first available team member for action.

If you need to Add/Remove a Contact you can select the Functional Area “@ Customer Portal Service Request”. Please note that such request must be either provided or confirmed by the Primary Support Contact in your organization. If you do not have a Primary Support Contact within your organization, please contact your Account Manager.

**The Portal will always be the recommended and the most efficient way to log and to maintain support cases.**

Regards,

[Admin.Support@unit4.com](mailto:Admin.Support@unit4.com)